

Dear Season Ticket Holder,

It's that time of year again! Football season tickets are soon to be on sale for reserved ticket holders and fans wanting to upgrade or purchase previously unavailable reserved seating.

Our processes have changed this year as we are moving to a new online ticketing system ([www.stillwatertickets.com](http://www.stillwatertickets.com)) that will provide an increased level of convenience for the fans and decrease time and resources required by the school for the renewal and ticketing efforts. This system also allows us to offer ticket sales via Credit Card; something we've never been able to do before.

**There are three methods you can use to purchase your reserved seats:**

- Via Phone by calling our ticketing partner at 1-877-513-3694 (M-F 8:00-5:00 PM CST) [preferred method]
- Via the internet by going to [www.stillwatertickets.com](http://www.stillwatertickets.com) [only for non-renewals]
- Via the school's Athletic Office during normal school business hours

**The Schedule for reserved ticket sales can be found below:**

Start Date	End Date	Description	Method
07/26/2010	07/30/2010	Previous Season Ticket Holders <u>Renewals Only</u>	Phone, Athletic Office
8/4/2010	8/10/2010	Upgrades	Phone, Athletic Office
8/11/2010	End Of Season	New Purchases	Phone, Internet, OR Athletic Office

During the renewal process, our partner (Ticket Ringer) will attempt to contact most previous ticket holders via phone. Please be aware that these calls are accepted and approved by the Stillwater Athletic Department.

All ticket purchases can be picked up from the Athletic office (commonly referred to as "will-call") at your convenience during normal business hours.

**Please be advised that this is your only notice to renew your seats. If possible, please let us know if you will not be renewing your seats this year so we can open them up for other fans.** It's also important to note that General Admission tickets will still be available at the gate and online.

We have appreciated your support and would ask for your help by carefully reading through the instructions above and on the web site at [www.stillwatertickets.com](http://www.stillwatertickets.com)

Thanks for supporting the Pioneers!

*Butch Lingenfelter*

Butch Lingenfelter, Athletic Director